

# Level II: Global Client

As a Global Aerospace client you are eligible to take advantage of one Level II safety services from each partner at no cost (excluding light aircraft clients). That's up to ten services per policy year! Go to [www.sm4.global-aero.com/partners/level-2-services](http://www.sm4.global-aero.com/partners/level-2-services) to select your services and you will be contacted directly by our SM4 Partners to learn more.

## **AVIATION & MARINE SAFETY SOLUTIONS INTERNATIONAL** Safety, Security and Regulatory Compliance for Commercial Operators

### **1. Introductory Risk Profile:**

- Provides Operators with an accurate depiction of their state of risk preparedness and tolerability based upon a customized Risk Profile Questionnaire (RPQ).
- Target audience: Part 91 and FBO Operators.

### **Introductory Interactive Webinars**

#### **2. SMS for Executives & Sr. Managers:**

- Safety Management System (SMS) as applied to the needs and understanding from the Executive/Accountable Executive point of view.
- Includes critique of the Operational Manual(s) structure and content to meet regulatory updates.
- Target audience: Operators such as Part 91, 135 aircraft operators; Public Aircraft Operations; Part 145 Repair Stations/MROs; Part 139 Airports or Airfield Operators; FBO/Ground Handlers and OEMs.

#### **3. Understanding Safety Performance and Measurements:**

- Understanding Safety performance tools such as Safety Performance Indicators (SPI) and Targets (SPT) and how they should be developed and used to meet internal safety policy and objectives and industry standards, such as IS-BAO and IS-BAH.
- Target audience: Operators that have an SMS and are looking to better understand how to evolve their SMS and meet the more stringent requirements of IS-BAO and IS-BAH.

#### **4. Enterprise Risk Management (ERM) /Safety Management System (SMS) Harmonization:**

- Target audience: Operators such as Part 91, Part 135 aircraft operators; Public Aircraft Operations; Part 145 Repair Stations/MROs; Part 139 Airports or Airfield Operators; FBO/Ground Handlers and OEMs.

## **BALDWIN AVIATION**

### **Aviation Safety Management Support**

Companies must register with Baldwin in order to track the number of enrollments that have been provided on a complimentary basis (one per company).

#### **1. SMS Recurrent Live Training Webinar:**

- To meet ICAO/FAA and other industry standards.
- Upon completion of the training session, participants will receive a Training Certificate.

#### **2. Safety Officer Training Webinar**

- Designed as a refresher or for newly appointed Safety Managers
- Upon completion of the training session, participants will receive a Training Certificate

## **CONVERGENT PERFORMANCE**

### **Human Factors and Performance Improvement**

**1. 60 Minute Manager's Course:** Level IV Professionalism, Fit 4 Duty™, and Aviation Maintenance Never Events®.

**2. eLearning:** One enrollment in the Aviation Maintenance Never Events® (AMNE), Pilot Reliability Certification 100/200, and Aviation Professionalism Mastery (APM) eLearning courses (enrollment is all four of the complete courses).

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## DARTDRONES

### Safety and Training for Unmanned Aircraft Systems

#### 1. Discounted Registration on all In-Person and Online Training Courses

- Experienced flight instructors provide hands on training in over 40 cities
- View complete listing of available courses at [www.dartdrones.com/global-sm4](http://www.dartdrones.com/global-sm4)

#### 2. Preferred Pricing on all Customized Training and Consulting Services

## FIRESIDE PARTNERS

### Emergency Response and Family Assistance

#### 1. Virtual ERP Readiness Experience & Report-Out/Post-Consult Report:

- Web-based experiential exercise and customized post-exercise consultation.
- Includes video and live role-play to assess the effectiveness of your ERP.
- Tests current ERP in simulated “field” conditions.
- Includes advanced aspects of corporate preparedness.
- Provides a road map to improve your ERP to meet the expectations of shareholders, government agencies, and the public.

## MEDAIRE

### Comprehensive Medical, Security and Travel Assistance

Services available to new MedAire customers only.

#### 1. MedLink Services - 5 Month Trial Offer: (1 aircraft per company)

- Full access to 24/7 Medical and Security assistance, MedAire portal, *Trip Ready* App, Risk Analysis and Travel Alerts.
- Reduced pricing on medical equipment.

#### 2. Management of Inflight Illness & Injury Training: (1 enrollment per company)

- MedAire’s signature crew medical training course.
- Provides flight crewmembers the knowledge and skills to recognize & manage in-flight medical emergencies.
- Courses conducted at global locations.

## PREVAILANCE AEROSPACE

### Upset Recovery Training & Executive Security Training

#### 1. Executive Security Training - 1/2 day course:

- Anticipating, identifying and avoiding threats in domestic/international locations.
- Guidelines for conduct in high-risk environments.
- Skills development associated with defeating restraints and psychological fortitude in the event of Kidnap for Ransom.
- Training held quarterly at Prevailance headquarters in Virginia Beach, VA.

## PULSAR INFORMATICS

### Fatigue Risk Management Solutions

#### 1. Fatigue Risk Management Live Webinar Training:

- Focuses on the key aspects of Fatigue Risk Management:
  - Identification of fatigue causal factors.
  - Likely fatigue hot spots in flight operations.
  - Mitigation strategies.
  - Overview of tools and procedures for managing fatigue on and off duty.

#### 2. Two Month Trial of Aviation Fatigue Meter™:

- Fleet Insight and Fatigue Meter Pro Planner for the flight department’s scheduling and safety personnel.
- Evaluate FRMS within its operational workflow.
- At conclusion of trial, the setup and scheduling system integration fees are applied and the production subscription will have a 20% discount.

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## **SATCOM DIRECT**

### **Cyber Security Audit and Consultation**

#### **1. SD Data Center Cyber Audit and Phone Consultation:**

- Comprehensive cyber audit followed by a 30 minute phone debrief consultation.
- Focuses on the security in the cabin and ground network to determine if data is classified and properly protected.

## **SOUTHERN AEROMEDICAL INSTITUTE**

### **Scenario Based Hypoxia Training**

#### **1. DeSat Scenario Based Hypoxia Training Program: (1 pilot per company)**

- Slow Onset Hypoxia Training within the High Altitude Chamber.
- Incorporates flight simulators (Garmin G1000) and ATC communication to recreate accurate scenario based training.
- 1/2 Hour of Lecture - "Slow Onset Hypoxia".
- 1/2 Hour of Pre Flight Orientation - Introduction to Flight Simulator and Oxygen Mask.
- One Hour of Flight - High Altitude Chamber Training.
- 1/2 Hour Post Flight Review - Review Oxygen Saturation and Flight Video.

**Select your 2018 Level II services, visit:**

[www.sm4.global-aero.com/partners/level-2-services](http://www.sm4.global-aero.com/partners/level-2-services)

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The **SM4 Safety Program** has revolutionized the way insurance specialists help their clients achieve higher levels of operational safety.

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